

MASA use case

Ground and air ambulances

Most people think they'll never need emergency transport

Ashley's young son experienced breathing complications due to a lung condition that required a helicopter ambulance transfer to an advanced facility where specialists treated her son.

Focusing on your child when it matters most

Ashley never had to worry or fight for payment of the bills associated with her son's emergency transport. MASA paid the bills, leaving Ashley with a \$0 outcome.



I can say that I was able to focus on the healing of my child as I knew MASA would handle the rest.

I never had to worry about calling MASA to see if this was paid. Never had to answer a million questions as to what happened and if this was a covered expense."

— Ashley

MASA use case

Multiple ground ambulances

Cardiac episode at work

After driving to an urgent care clinic, Paul was transferred to a local hospital for symptoms of cardiac arrest. Once he was examined, the doctor ordered a transfer to advanced facilities for life-saving treatments.

Two ambulance trips, medical procedures and two hospitals

Paul submitted his medical transport bills to MASA after his return home. The total of his multiple ambulance transport costs was covered in full leaving Paul with a \$0 outcome.



After several days being at home the bills started arriving, two ambulance trips, medical procedures at two hospitals... and my return trip home. The folks at MASA advised they would review the claims... the decision was that they would cover the total cost... without MASA I would have had to finance the payments for the ambulance trips for some time."

— Paul